

## **ADULT ACUTE CARE: LAKESIDE 40 - MED/PSYCH UNIT**

### **CONSTANT VIDEO MONITORING**

### **STANDARD OPERATING PROCEDURE**

#### Purpose

The purpose of this standard operating procedure is to provide guidelines for non-recorded visual remote monitoring of patients on Lakeside 40 – Med/Psych Unit.

#### Key Points

- Constant Video Monitoring may be utilized for all patients on the unit.
- Video monitoring is a nursing intervention to provide a safe patient environment to reduce patient injury.
- Patients who are acutely suicidal or homicidal assigned a 1:1 observer.

#### Procedure

1. Video monitoring may be conducted in patient rooms and common areas on Lakeside 40 - Med/Psych unit.
2. Staff members that have documented competency in video monitoring provide constant visual observation of the monitors.
3. Staff keep environment safe and remove potentially harmful objects, as appropriate.
4. Video monitoring will be place for all common areas and patient rooms.
5. Registered Nurse (RN) Responsibility:
  - 5.1 Notifies patient and family that video monitoring is implemented to promote patient safety.
  - 5.2 Provides report to Video Monitoring (VM) tech at the beginning of the shift.
  - 5.3 Responds in a timely manner when notified by the VM tech.
6. Video Monitoring (VM) Tech Responsibility:
  - 6.1 VM Tech completes the 'Video Monitoring' Competency Assessment prior to first assignment for monitoring.
  - 6.2 VM Tech obtains report on each patient from the patient's nurse.
  - 6.1.3 VM Tech positions themselves so that all monitors are observed at all times. It is the VM Tech's responsibility to ensure that the patient is visible on the screen at all times. If the patient goes off the screen, the VM Tech alerts the nearby staff.
  - 6.1.5 VM Tech is not involved in distracting activities, such as reading, accepting or making personal phone calls, or receiving and sending text messages. The VM Tech focused completely on monitoring the patients.
  - 6.1.6 Report any change in behavior to the RN, immediately.
  - 6.1.7 Calls nurse/nursing staff directly if an issue arises with the patient that needs staff response.
  - 6.1.8 Use panic button, as necessary, for unruly patient or situation.

Video Monitoring of Patients Requiring Close Observations

Lakeside 40 – Med/Psych Unit

New: October 2019

7. Employees designated as the VM Tech, are assigned break and meal times by the charge Nurse/Nursing Leadership.

#### REFERENCES:

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